

IT Support Services

Teledigm Health, in partnership with Bryan Telemedicine, sets the industry standard in telemedicine, providing a deep bench of clinical staffing resources and technical support with a focus on innovation and sustainability.

Access to Experienced Information Technology Professionals

- Information technology expertise to support in-house information technology staff
- Program options include:
 - Tier 2 and Tier 3 support
 - Full information technology support
 - Embedded on-site IT support engineer
- Personable and proactive support staff that puts hospital staff at ease
- Management of systems, servers and backups are available
- Expertise in HIPAA and other regulatory requirements
- Information security policy development, auditing and compliance
- Information technology budget planning and strategic planning services



Hospital Challenges

- Limited availability of information technology expertise in rural communities
- Breadth of knowledge needed to support all aspects of information technology
- Difficulty staffing 24/7/365 for support of hospital staff



Ransomware in Health Care Settings

In 2019, estimated ransomware losses for the healthcare industry were \$25 billion.

We're with you every step of the way, partnering for the future

Teledigm Health and Bryan Telemedicine offer the region's most trusted medical partners to provide telemedicine, inpatient and specialty consultations as well as specialized medical support services.

As you explore ways to enhance care to your community, we are here to work with you offering:

- Evidence-based, best practice medical consultations and care
- Personable, patient focused physicians and health care professionals to provide the best possible communication, trust and care
- Flexibility to fit your needs
- Secure, HIPAA compliant, reliable and easy-to-use video/audio telemedicine equipment
- Cost effective solutions for physician coverage and service expansion opportunities

Learn More

Together we can provide innovative, personalized solutions to benefit your community.

Services Available to You

Experienced, board certified health care providers offer:

Acute services in:

- Acute Neurology & Stroke
- Nephrology
- Cardiology
- Hospitalist and Emergency Care
- Pulmonary/Critical Care
- Mental health Emergency Department assessments
- Psychiatry
- Infectious Disease

Outpatient clinics for:

- Cardiology
- Counseling
- Dermatology
- Endocrinology
- Nephrology
- Oncology
- Psychiatry
- Pulmonology
- Others

Additional services include:

- Infectious Disease physician-led Antibiotic Stewardship
- Pharmacy support for medication review to comply with Federal and State regulations
- Dietary program support consultants
- Medical staff peer review support
- Information Technology
- Comprehensive Human Resources