



Case In Point



PROVIDER:

- Osmond General Hospital

LOCATION:

- Osmond, NE

SIZE:

- 20-bed critical access hospital

INSIGHTS:

- Rural provider with one local MD to oversee Emergency Room care and midlevel medical staff.
- Hospital wanted to alleviate strain from the local MD.
- Teledigm Health's Hospitalist Program provides care for emergency trauma patient.
- Telemedicine delivers instant access to critical care resources.

DEPLOYMENTS:

- Telehealth physician served as Emergency Room MD.
- Gained additional efficiencies for patient health.
- Improved patient to staff ratio.

Rural healthcare organizations often struggle with limited resources and access to critical care providers. Telemedicine delivers instant access to a variety of specialists to ensure patients receive critical care.

Dr. Tim Sullinger takes on emergency room (ER) cases for Osmond General Hospital as a part of Teledigm Health and Bryan Telemedicine's Hospitalist Program. Through advanced telehealth technology, Dr. Sullinger administers expert diagnoses and treatments in critical moments, assisting both patients and healthcare workers.

The Service

To augment physician staffing in the emergency department, Osmond General Hospital integrated Teledigm Health's Hospitalist Program to assist with ER cases.

Teledigm Health physicians serve as virtual support for the Osmond General Hospital Emergency Department, providing consultations and immediate access to a physician via telemedicine.

The Patients

Osmond General Hospital was notified of a motor vehicle crash that affected three passengers. One passenger was in critical condition while the other two sustained less severe injuries. Immediately, they activated the telemedicine unit to deliver emergency patient care. Dr. Sullinger was the provider that assisted local staff throughout the care process.

Dr. Sullinger's Contribution

By having Dr. Sullinger available, the advanced practice provider was able to deliver one-on-one care to the critical patient while Dr. Sullinger assessed and placed orders on the other two patients. In addition, Dr. Sullinger also provided the ER note for those he treated and remained available for consultations with the local provider to offer expertise for the critical patient's care.

The Result

In critical health and trauma cases, efficient, quality care makes a substantial difference in patient outcomes. Having access to Dr. Sullinger via telemedicine allowed staff to deliver immediate assessments with interventions for all three patients without overwhelming rural medical staff.

Patients at Osmond General Hospital continue to receive quality care through the collaboration of local staff and telemedicine physicians. Since initially implementing Teledigm Health services, Osmond General Hospital has expanded their digital health integrations to improve care across multiple departments.

